

# CERTIFICATE



Management System as per  
EN ISO 9001 : 2008

In accordance with TÜV AUSTRIA HELLAS procedures, it is hereby certified that

**lato** | boutique hotel  
HERAKLION CRETE GREECE

**LATO BOUTIQUE HOTEL**  
**M. & E. KARATARAKI S.A.**  
**15, Epimenidou str.**  
**GR-712 02 HERAKLION**

Applies a Quality Management System in line with the above Standard for the following Scope

**HOTEL SERVICES.**

Report No.: **11111471**  
Certificate Registration No.: **0105085**

Valid until: 2014-10-13  
Initial certification: 2005-10-14

Certification Body  
at TÜV AUSTRIA HELLAS

Athens, 2011-10-14

This certification was conducted in accordance with TÜV AUSTRIA HELLAS auditing and certification procedures and is subject to regular surveillance audits.

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TÜV AUSTRIA  
GROUP